

## **Statement on the Coronavirus (Covid-19) Pandemic**

As Kron, we closely follow the coronavirus (Covid-19) outbreak, which has affected the whole world, and the developments both nationally and internationally. We care about the well-being of our stakeholders and our team during the Coronavirus (Covid-19) outbreak, which is declared as a pandemic by the World Health Organization and is spreading in our country, and at this stage, we show all our efforts to ensure their safety. We have followed the developments since the first weeks when the pandemic started to show its effect in Turkey and have put into practice the measures we have taken in the light of the information given by the official institutions.

The coronavirus (Covid-19) pandemic negatively affects life and the economy all over the world, and we observe its reflections in the financial markets of major economies. For this reason, as Kron, we have switched to the remote working system with our entire team in order to be prepared for future situations. In order to protect the health of our team, we comply with the “Social Isolation” and “Stay At Home” calls made by the Turkish Ministry of Health, except in urgent and necessary situations, and continue to support all our customers remotely.

We have quickly adapted to the process by combining our flexible and agile working model with the remote working style. Thanks to the endeavor of our team in this process, we continue to fulfill our responsibilities towards our customers completely.

## **Measures and Actions Taken Within the Company**

### **Working Order**

As Kron, we apply the culture of remote working with our offices in Istanbul, Ankara, Izmir and New Jersey, as before, and we give importance to uninterrupted communication and working style with our system infrastructure equipped with the latest technology. For this reason, we have made the transition to the remote working model quickly and in a coordinated manner, with our infrastructure designed to be flexible and suitable for remote working, and our systems equipped with modern hardware and software.

Within the scope of preventive measures, after the first case appeared in our country (Turkey) on March 10, our remote working application, which we put into use on March 13, 2020, continues today. As Kron, we continue to provide services without any significant loss of efficiency in our workflow, thanks to the cloud-based solutions we currently use.

In this process, we obtain our needs such as **e-mail, teleconference, file and screen sharing** through the services in the cloud environment, and we continue our work uninterrupted thanks to our **remote access applications and access security solutions**.

In addition, our Human Resources and Communication departments carry out their work in a coordinated manner in order to positively support the motivational and psychological process within the company. In order to maintain close contact with our team, we aim to increase the frequency of the meetings we held throughout the year and to make our contact with each of our team members uninterrupted. We compile weekly suggestions for ways to spend more quality time in our homes during the remote working period, and share content with many alternatives with our team. We continue to support our strong bond with our team, as always, by moving our weekly "Happy Hour" event online.

## **Customers and Partners**

In these unprecedented days, our domestic and international customers and business partners have switched to remote working due to the Coronavirus (Covid-19) pandemic. Although we are providing uninterrupted service from our homes during this period, we stand by our customers by taking our precautions in emergencies and situations that require working in the field. In addition, we keep our offices working with a very small number of employees by taking all necessary precautions to carry out legal and bureaucratic processes without interruption. We carry out all our communication with our customers and business partners remotely in accordance with their workflows. By sharing the communication tools and cloud environments we use with the parties in need, we maximize our communication level with our customers and business partners.

Furthermore, within the scope of the "Kron Contingency Plans" we share with our customers in order to increase operational efficiency, we systematically manage their needs and demands, keep in regular contact with the relevant teams, and pay attention to informing them about our ongoing projects and progress about Kron.

By positioning health-related issues as our top priority, we are confident that we will get through these days without any loss in the economic sense with our solid financial structure while continuing our business. Despite the negativities caused by the coronavirus (Covid-19) pandemic, we continue our sales and marketing activities in our country and in other markets, and our orders, sales and collections continue in a consistent way.

It is our greatest wish for our employees, stakeholders and all people to have healthy and happy days as soon as possible.